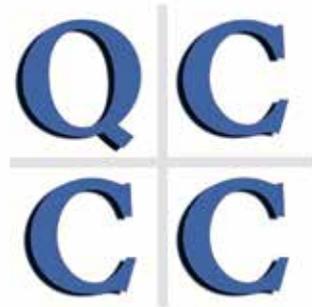


Queensferry Care

Supporting People in Queensferry, Dalmeny,
Kirkliston, Ratho, Ratho Station & Newbridge



Annual Report

for year ended 31st March 2017

Queensferry Churches' Care in the Community

Honorary President:

Lady Stewart-Clark

Honorary Vice-Presidents:

Dr Alison Macartney

(South Queensferry Health Centre)

Rev Ian Wells

(Ratho Parish Church)

QCCC Mission Statement

Our mission is to enhance the quality of life for those members of our communities who are over the age of sixty-five, have significant support needs including those with Dementia by providing a range of quality services to enable them to maintain an active and independent life style within their own community.

What We Do

Our current services include:-

Daycare

Day Care is a full day service provided from our centres in Kirkliston and Queensferry for people with a diagnosis of dementia, stroke or other significant long term health issues.

Volunteer Services

We actively support volunteering and provide volunteering opportunities within the communities we work.

Carer Support

Providing support and information to the carers of our service users through our partnership with Voice Of Carers Across Lothian (Vocal).

Befriending

Providing trained volunteers who visit, on a regular basis, those living at home to offer companionship, a friendly smile and encouragement to maintain their interests and contacts within their local community.

Almond Supper Club

Offering a service to people with dementia and their carers to come together with others to enjoy an evening meal twice a month in a relaxed setting while supported by a small team of trained staff and volunteers.

Information and Advice

This is a community wide resource provided for older people, their carers and members of the general public who require access to information and contact details on age and services related issues and direct service provision.

Volunteer Hub

Bringing together local voluntary groups who provide both services and volunteer opportunities that include older people for a range of activities including training, support, information sharing and advice. The Hub is hosted and administered by QCCC.

Ratho and Memory Cafes.

Providing a friendly drop in café style service at Ratho Community Centre and the "Haven" for anyone needing support, information or advice from our staff team relating to Dementia or age related service provision in general.

Company Limited by Guarantee Registered Scottish Charity no. SC021833

The Haven, 25b Burgess Road, South Queensferry EH30 9JA Tel: 0131 331 5570 Fax: 0131 331 1173

www.qccc.org.uk mail@qccc.org.uk [facebook.com/WelcomeQCCC](https://www.facebook.com/WelcomeQCCC)

Introduction

Lady Stewart-Clark

Honorary President



You will see from the Annual Report Queensferry Care has had another full and active year. I want to thank your Chairman, David Pomfret and all the dedicated members of staff and volunteers for their incredible hard work during the year. Upon them rests the success of our wonderful organisation which brings both comfort and companionship to so many of our senior citizens.

I am proud to be your Honorary President and I am just sad that I cannot be personally present for this year's AGM. The reason being is that our eldest daughter is being married in London and I shall not be in Scotland that week. Please excuse me.

My husband and I were delighted to host a very special 'Strictly Dundas' black tie dance evening at our home. We managed to raise over £15,000 which has been shared equally between Queensferry Care, the RNLI and Dalmeny Kirk for their Church Hall Restoration Fund. 165 guests attended and were able to enjoy a delicious dinner followed by some great celebrity dancing. This event proved so popular and successful that we are happy to offer our home once again for another 'Strictly Dundas' evening. This will take place in November.

During the year we welcomed a new fundraiser Carol Findlay who, working alongside our local communities, has significantly increased our voluntary income and

successful grant applications. It was a pleasure also to welcome new members on to our Board of Directors. I am confident they will make an important contribution to the long term planning and strategic development of our work across Rural West Edinburgh.

In my introduction last year I made reference to the work that was being undertaken to develop a new Care at Home initiative through a partnership between ourselves, the City of Edinburgh Council and four other voluntary organisations. Sadly after two years of consultation and planning, early this year the planning group determined the programme would not be financially viable. As often happens, in the face of such disappointment, the QCCC team have instigated a community based research programme to evaluate areas of local need with a view to extending both our Day Care Programme and identify other areas of community based work.

'I should like to wish you another successful year at Queensferry Care and look forward to being with you on several occasions.'

Best wishes and warmest regards,

Lady Stewart-Clark

Chairman's Review

of 2016/2017

“Bridging the Gap”

2015/2016 was a year of many parts. Our core services remained strong as the reports from our staff team and managers indicate. Our fundraising activities have seen significant growth particularly through increased contributions from “Grant making Organisations” and Company donations.

Last year, I outlined a number of planned initiatives which included working towards the setting up of a new “Care at Home” programme and the development of a five year plan. I report with real regret that in spite of a significant contribution of time and energy by our managers and Board members to the planning of the service, the scheme proved not to be viable.

During the year due to changes in membership of our Board, our Services Committee was reformed under the chair of Pamela McLauchlin and has now taken on the task of moving our Five Year strategic plan forward. This will include exploring in depth the various levels of need and service gaps within our local communities that can be Bridged through the development of additional services in the future. A prime feature of the plan was to review our working policies and practices; this programme is underway with our Board ready to receive recommendations from the working group early in our new year.

Alongside the development of new work and policy review, our strategic plan required us to identify new income streams to safe guard our future and enable us to develop new services. In 2015 the Board approved the appointment of a Fundraiser on a temporary twelve month contract, this year the Board has agreed to this contract becoming permanent. Following from our appointment of Carol Findlay last Autumn, we have seen a significant increase in a diverse range of funding options open to us to support the voluntary income raised through our local communities.

Issues around our staff pension fund continue to cause concern. To reduce the escalating costs associated with the funds poor stock market performance, we closed the scheme to new entrants and provided an alternative scheme for our future staff. However, as with most companies who operate a final salary pension scheme, we are faced with a significant

debt which our Board has begun to address through discussion with the Pension provider.

This year we have seen some changes in the membership of our Board. Both John Brodie and Wilson Marshall announced their retirement from the Board after many years of dedicated service, support, help and advice. We also said farewell to Kim Walker who provided valuable assistance in the revision and updating of our Staffing handbook. Our thanks to them all for the contribution they have made over the years. We are delighted to announce the arrival of Linda Russell, Sharon Rutherford, Barbara Healey, Andrew Burton, and John Ferguson as new Board members who together bring a new range of professional skills and expertise on to the Board. In addition to our new Directors we have welcomed Janet Wemyss as our Company Secretary.

The years ahead will continue to challenge. The financial constraints on Local and Central government will not abate, the delights of us all living a longer and fuller life places in turn ever increasing pressures on our already over stretched care services.

If we are to play our part in Bridging the Service Gap, your Board, through our Five Year development plan, will continue to identify areas of unmet need and devise ways of contributing to the shortfall through the development of new support systems and services.

In closing, This year's Annual General Meeting brings to an end my time as Chairman of your Board and I would like to take the opportunity of thanking not only my colleagues on the Board together with our staff team for their support and encouragement during my period in office, but also to the many friends and supporters of QCCC from across Rural West Edinburgh without who's support I could not have undertaken the work of Board Chairman, nor could QCCC survive as a local provider of essential services to the senior members of our communities.

David Pomfret
Chairman of Directors



David Pomfret

Managers' Report



Liz McIntosh



Gillian Smith

Bridging the Gap = to connect two things, or to make the difference between them smaller.

Queensferry Care strives to provide services to enable older people and their carers to remain connected and supported in the communities in which they live. To this end, we try to bridge the gap between home and community. This is done in a variety of different ways including: - Day Care, Befriending, Supper Club, Volunteering Opportunities, The Volunteer Hub, Ratho and Memory Cafes.

Updates from each service are within this Annual Report, but, it is good to reflect on the fact that in the last year Queensferry Care provided support to: -

- Over 65 older people through our day care service
- 24 isolated older people benefitted from our befriending service
- 12 couples who attended the Almond Supper Club
- 12 people through the Ratho and Memory Cafes
- Over 70 people involved in local organisations through the Volunteer Hub

Care at Home

Last year we reported on a piece of work we were undertaking as part of a collaborative approach with four other voluntary organisations to find new and innovative ways to provide Care at Home services. Unfortunately, this year, we have to report that whilst the experience, enthusiasm and drive from all participants in this piece of work were boundless, as of the 2nd of March the collaborative was formally dissolved. This was mainly due to two of the partners withdrawing from the partnership. Their withdrawal, together with an unexpected reduction in the levels of need for this service in our area made the service financially unviable.

Fundraising

Fundraising is a constant which takes time, effort and energy. This year we said a fond farewell to Dolina Gorman and welcomed Carol Findlay to our team as PR and Fundraising Co-ordinator. Carol has already brought some new ideas for fundraising from the Smarties challenge which brought in over £700 to a successful application for £12,500 from a grant-making Trust to assist with transport and trips. Carol has the challenge of bridging the gap between the

income we receive from our funders and the actual cost of providing each service. Due to the continued generosity of the communities in which we work and increasing grant applications, this challenge continues to be met each year. The support from our local communities remains phenomenal high.

Staff Changes

There have been a few changes to the day care staff team during the year, with Elspeth Foster going from day care support worker to a relief worker. Alayne Finlayson joined the day care team in April, but after almost a year with us, is now moving to work on the Isle of Skye. We have recruited four relief staff members to try to build capacity when our day care staff members are on annual leave or off sick, they are: Mhairi Flannigan, Sharon Adams, Irene McMurchie and Linda Drysdale.

We also said farewell to Ross King our Finance Administrator. Ross had been in post for almost 11 years, and, along with the Finance Committee, helped the organisation to deliver our services within tight budgets and margins. We wish Ross well with whatever the future brings. In January we welcomed Stephen Harris, our new Finance Administrator. Stephen started at what is the busiest time, with our end of year accounts looming, but seems to be taking it all in his stride.

Strategic Plan

Regarding our Strategic Plan – 'Let's Move On' – due to Board changes during the year, our plan has had a faltering start. However, the Board has started to review governance of the organisation. To date some changes have been made to policy development and review, committee structures and roles and responsibilities. When the foundations are in place – 'Let's Move On' ...

Finally Liz and Gillian would like to say a huge thank you to one and all for any contributions big or small to our organisation throughout this year.

Liz McIntosh & Gillian Smith
Managers (job share)

Income and Expenditure Account

For the Year Ended 31st March 2017

	To March 2017	To March 2016
Income	£	£
Grants	187,004	178,532
Day Care Subscriptions	21,984	20,608
Donations and fundraising	51,974	59,006
Other Income	5,558	993
Total	<u>266,520</u>	<u>259,139</u>
Expenditure		
Salary and other Staff Costs	143,561	151,298
Day Care Expenses	35,657	35,138
Offices and Premises	29,497	38,567
Repairs and Maintenance	11,644	10,981
Volunteer and Carers	1,165	977
Professional and Depreciation	10,370	5,854
Fundraising	22,498	13,871
Total	<u>254,392</u>	<u>256,686</u>
Defined Benefit Pension Scheme Liability Movement	<u>2,731</u>	<u>2,636</u>
(Deficit)/Surplus for Year	<u>9,397</u>	<u>-183</u>
Total Funds	<u>40,698</u>	<u>31,301</u>

There was a surplus of £12,128 for the year before taking into account the adjustment in respect of the Lothian Pension deficit. This pension adjustment amounted to £2,731 and after applying this we recorded a surplus of £9,397. This was a very satisfactory result taking into account all the issues that we continue to face in respect of Lothian Pension deficit and also the reliance we now place on a considerable percentage of income coming from fundraising and 'one off' grants. Whilst we received an increase in our Grant income from Edinburgh Council (£8,270), this was in order for us to comply with their request that we pay all staff the 'living wage' - currently £8.45 per hour.

Whilst it will be raised elsewhere we must state our thanks to Sir Jack & Lady Stewart Clark for providing Dundas Castle for our major fund raising event of the year - 'Strictly Dundas'. Whilst the net surplus from this event of £15,000 was shared equally with two other charities; Dalmeny Kirk and RNLI, this did contribute to our overall fundraising, donations and grant income of £51,974.

In terms of expenditure our largest costs are staff and premises and we need to ensure that these and other costs remain well controlled. However we had taken the decision last year to be an ethical employer of choice and to at least pay the National Living Wage and so this along with a pay rise for other staff did increase our staff costs.

During the year our premises have been well maintained. In addition, generous donations from The Screwfix Foundation and Drummond Miller have allowed us to plan to upgrade our bathroom facilities, and the work for this will be completed in 2017..

The largest risk to our charity remains the issue of The Lothian Pensions deficit. When we set a provision in last year's accounts we had hoped to have the matter resolved in this financial year. Unfortunately this has not occurred and we have increased our provision in this year's accounts in line with our calculations. The pension fund is due to have the triennial valuation as at 1st April 2017 and our anticipation is this valuation could increase our deficit. This will put pressure on us as an organisation to resolve this matter early in 2017/18, while still ensuring that as an organisation we can comply with OSCR in terms of the minimum amount of reserves we should hold. Lothian Pension Fund have stated they do not wish any charity to become insolvent as a result of their actions but we as Trustees and Directors do have real responsibilities to ensure we comply with Company and Charity Law.

Ian Laing
Finance Director

Public Relations and Fundraising



Pictured Above:
Marathon Man John
Anderson.

PR and Fundraising

Staff members Dolina, Sue and Carol have put the fun back in Fundraising with the fantastic assistance of the Fundraising Committee, our local communities and grant making trusts.

Together we have raised a staggering £51,677 this year, an increase of £8,198 over 2015/16.

Bridging the Gap

Our fundraising total has been achieved through collaboration with many different organisations and individuals within the local community, including local schools, Queensferry Hub, The Prampushers, and Linlithgowshire Masonic Bowling Association.

Our headline act this year was Strictly Dundas, this joint fundraiser with the local RNLI and Dalmeny Kirk was a sparkling success at Dundas Castle in November. We would like to thank Sir Jack and Lady Stewart-Clark, our contributing dancers, the team at Dundas and all the outstanding volunteers on the night. We must, also, thank the local businesses which gave fantastic support leading to our share of the total being £5,543

Richard Brown has hung up his clubs regarding the organisation of our Annual Golf event which was held in May; this raised just over £1,100 for us in 2016. This annual event will be ongoing, and, the

local Rotary Club of South Queensferry has kindly offered to assist with arranging it.

Our Abseilers have raised just over £1,500, and, we look forward to joining the Rotary Abseil in May 2017.

We joined forces with Dalmeny Primary Parents to hold a Colours Fashion Show in November with over 120 tickets sold. The event was a great success, and, led to over £560 towards our fundraising total.

Rev. Robert and Mrs Gemmell put on their fundraising hats for their final Book and Coffee morning at QPC last June raising over £500 for Queensferry Care. This has been a mammoth task which over the years has raised an incredible amount of money for various good causes. The Gemmells have very kindly handed over the event to Queensferry Care who will, following in their footsteps, organise it as a joint Charity event each year although we cannot guarantee the miraculous meringues will be included.

We are hugely grateful for all of the support we have received from local businesses this year - from those who have donated prizes, and, those choosing us as their charity for the year. We are, as ever, indebted to the local churches for running fundraisers in aid of QCCC and promoting our events, including the

Public Relations and Fundraising



very successful Smarties Challenge which raised over £750. Special mentions go to Clifford Plester, who raised £605 in his annual sponsored walk, and, John Anderson whose 50 days of running 5Ks made a staggering £2,139.

Grants

We have been successful in receiving grant support income from: The Hope Trust £3,000, Almond Neighbourhood Partnership £1,631, Screwfix £5,000, Persimmon £1,000, Tunnocks £100, Bank of Scotland £12,500 and the Greggs Foundation £1,697.

200 Club

This Club started in March 2016 and members pay £2 per month to enter a monthly draw for cash prizes. Thank you to everyone who has signed up so far. The proceeds of the Club have put over £1,000 into the fundraising pot. Spaces are still available to anyone interested in joining.

Bridging the Gap in the Future

The Fundraising Team is looking to create new links with other organisations in 2017, including the running of joint fundraisers. One new venture is with Phoenix Firewalk, with which we will be taking part in a new sponsor event of Firewalking. We are also holding a charity masterclass at the Edinburgh School of Food and Wine.

And finally...

I would like to thank all the families who have made donations in memory of their loved ones, who, we as an organisation, were privileged enough to care for. We use this money to continue our dedicated work within the local community.

Also thank you to everyone for making me feel so welcome since starting with the organisation in September 2016, Dolina passed over the Fundraising mantle in great shape, and, I will endeavour to continue her good work going forward.

Carol Findlay

Fundraiser and PR Co-ordinator

Pictured Left:
Fundraising at
Christmas in Tesco.

Above: The Gemmell's
Book Sale at QPC.

Opposite Page Left:
Betty hard at play!

**Opposite Page
Right:** Molly enjoys
reminiscing about the
war years!

Our Services

Day Care



Our day care service runs 5 days a week providing care for people with a diagnosis of dementia, stroke or other significant long term health issues and Bridging the Gap between home and community through day care.

On Mondays, Tuesdays and Fridays day care is held in the Haven in Queensferry, and, in Kirkliston Community Centre on Wednesdays and Thursdays.

Each day of the week is supported by a team of much valued volunteers who bring their own skills and characters to the groups.

Activities vary from regular seated exercise sessions with Carole Robertson (or hosted by the staff team) to musical sets with Jackie Adams who has everyone singing and tapping their feet. Singer Liz McEwan has also had us swaying in our seats to some of the tunes that our service users had danced to a few years ago!

Dalmeny Primary School pupils visited Day Care to ask our members about their experiences during the second world war which they could incorporate into a school project they were undertaking.

A new member of staff joined us and visits every second Monday – Peggie the Pomeranian! Peggie is a “Therapet” who comes with her owner Lulu to spend time with the Monday group. Lulu rescued Peggie from the streets of Saudi Arabia where she had been abandoned. Peggie has become a firm favourite with the group.

The Tuesday group enjoyed a delicious strawberry tea provided by the Queensferry Nursery children, staff and parents.

Bon Marche a local clothing outlet, brought a selection of men’s and ladies’ wear from which Kirkliston service users could choose. Having the opportunity to see and try on clothes was very popular as many people are unable to go shopping themselves and have to purchase from catalogues.

The South Queensferry Surgery continues to send trainee doctors and nurses for a day’s work experience. This also gives the young doctors an insight into the service to which they may go on to refer patients.

All the groups enjoyed lunch at the Queens’ Crossing restaurant where the Brewers Fayre staff provides an excellent service. Lunches are often followed by a drive to, for example, Blackness or over the Forth Road Bridge to check out progress on the new crossing.

Queensferry Parish Church offers Communion to our Tuesday group several times throughout the year.

With local elections falling on Thursdays, our Kirkliston group enjoys a visit to the Haven on those occasions, but, not before we have offered those who want it, the opportunity to be taken straight to the door of the polling station to vote. The service users have expressed how they feel part of the process by voting in person, and, sometimes they bump into long lost friends when doing so.

Aileen Morton
Day Care Co-ordinator

Our Services

Volunteers



QCCC's Volunteers are integral to "Bridging the Gap." During the year, our team of 64 volunteers collectively gave over 6600 hours of their time, which is a phenomenal contribution to our service provision.

Our volunteers enhance the services we provide in so many different ways; making the tea and toast; assisting with activities in day care; home visiting; supporting our administration; gardening; supporting The Supper Club, shaking a collection can, assisting with events, as members of our Board of Directors and for the not so fainthearted, abseiling from the Forth Rail Bridge.

Volunteering comes with its own rewards – as our volunteers tell us:

"The year has gone by so quickly, especially now that I have been matched with a befriender, met their spouse and shared in their super lives thus far"

"A brilliant addition to my retired life"

"I look forward to every meeting and, when I leave, I have the biggest smile"

"I hate being off, I love my Tuesdays"

Although our Volunteers do not seek any recognition or reward it is great to have the opportunity to say thank you through volunteer events held throughout the year: This year 30 volunteers enjoyed a night at Deer Park with a competitive game of bowling with lots of laughs and encouragement, followed by supper.

This year we successfully nominated our Tuesday Day Care Volunteers

led by Vic Joyce to receive an "Inspiring Volunteers Award" The Tuesday teams nomination recognised the team as having "a combined 62 years of voluntary service through which each individual member brings their own unique qualities and underlined their commitment to making our Day Care Service the best it possibly can be" Vic Joyces personal nomination identified him as "a genuine friend to all that attend Day Care and a colleague we rely on"

Vic Joyce, accompanied by his wife together with Diane and Sheila, representing the Tuesday team, attended the award ceremony at the City Chambers and received their certificates from the Lord Provost (pictured above).

During 2016 we bade farewell to long serving volunteers, Denise, Suzanne, Steve and Vic and wish them every happiness in their future and welcomed Clive, Hazel, Joanne, Keith, Liz, Lesley, Louise, Lynn & Peggy.

We were saddened this year, by the death of Christine Tait, who gave incredible energy, commitment and kindness to Queensferry Care and its service users over a period of 16 years as a Director, committee member, fundraiser and volunteer; she is a great loss and will be missed by us all.

To each and every person who has contributed their time and energy we are truly grateful for your invaluable contribution to Queensferry Care and the services it provides.

Lorna Russell
Volunteer Co-ordinator

The Volunteer Hub



Pictured Above: Nessie McCabe retires after 5 years as a volunteer.

Above Right: Volunteer Social Event Deer Park Bowling.

Opposite Page: Vic, Diane and Sheila received their certificates from the Lord Provost at the City Chambers.

The Volunteer Hub was created in 2012 from money awarded from the Change Fund with an aim to bring together and strengthen local volunteer-led groups from across Rural West Edinburgh. Together they provide services, leisure activities or volunteering opportunities that include older people.

The Hub is hosted and administered by Queensferry Care. Activities include regular communication and sharing of information by email and post to 70+ contacts. Additionally, the Hub has supported individual group events, community events, assisted with recruitment and provided free training.

Four years ago, the groups worked together to provide a directory of services; this proved to be a valuable resource used by individuals, families and Health and Social Care Workers. A new updated edition of the Directory is being prepared which will provide a greater range of opportunities, choices and information for its readers.

Lorna Russell
The Hub Co-ordinator.

Our Services

Almond Supper Club



Above: Bill Buckner & Janet Watson enjoying themselves at Christmas. Above Right: David Chalmers with Santa.

A Social Occasion to Bridge the Gap

The Almond Supper Club provides an opportunity for people with a diagnosis of dementia and their husband, wife, friend or relative to come together to enjoy dinner and relax in a social setting.

In addition to the social aspect, the people who come also get the chance to share experiences with each other, the staff and volunteers in a supportive environment.

The Club meets early evening on the second and fourth Thursday of each month with transport provided to and from the venue.

Each month, the Club alternates between a night in at The Haven and a night out, usually at the Queen's Crossing restaurant in South Queensferry.

For nights in, outside caterers Westmains provide lovely home cooked meals for us. They particularly excel themselves at our themed nights, including Burns Night and Christmas. We get excellent feedback on the food they provide. The rest of the evening usually involves some games or entertainment. In the last year, we have been entertained by solo singers Music Jackie, Liz McEwan and Elaine Dallas and singing groups Home Groan and Takes Two. Games' nights have featured perennial favourite "Play Your Cards Right."

Our nights out at the Queen's Crossing give us a chance to talk a bit more over a nice meal. We are 'regulars' at the restaurant and they know us very well. The service we receive is excellent; we are very grateful to them for looking after us. In the past year, we have also had a fish & chip night at Harry Ramsden's. This is also a popular outing, and, we will be heading back there very soon.

In addition to the regular staff support, we are very fortunate to have two dedicated volunteers – Margaret and Alison - who provide support on the night. They always excel themselves in presenting beautiful table settings for our guests, who often comment on the fresh flowers and other colourful touches.

We are delighted that our funding has been renewed again, and, will see us through to March 2018. The feedback from our service users continues to be very positive, with some direct quotes from them below.

Sue Hodges
Almond Supper Club Co-ordinator

“It is a great social evening. Lovely staff and a very good meal.”

“We enjoy the company, the friendship of others in the group and the kindness of the carers.”

“We enjoy mixing with others who have similar problems and the entertainment afterwards.”

Queensferry Care in Pictures



Michael with his Abseil certificate.



Linlithgowshire Masonic Bowling Association



Farewell to Ross.



Liz at sale table.



"Strictly Dundas" fundraising event at Dundas Castle



Molly and baby Isla.



Good grub!



Alfie with the Burry Man.



Dundas Golf May Winning Team.



The family of Harry Wardell presenting a retiral collection following Harry's funeral.

Board of Directors

Queensferry Churches' Care in the Community is a Company limited by guarantee and accordingly has a Board of Directors.

During the year the Directors were:-

David Pomfret
Chairman

Ian Laing
Finance Director

Sharon Rutherford
(appointed 7/9/16)

Barbara Healey
(appointed 13/10/16)

Matt Purdie

John Brodie
(resigned 1/12/16)

Iain MacDonald

Linda Russell
(Appointed 13/10/16)

Wilson Marshall
(resigned 6/16)

Pamela McLauchlin

Andrew Burton
(appointed 7/9/16)

Kim Walker
(Resigned 1/12/16)

John Ferguson
(appointed 7/9/16)

Eileen Case

Supporting member to the Board : Jan Wemyss Company Secretary

The Board operates three specialist committees as under:-

Finance – Ian Laing (chair), Wilson Marshall, Pamela McLauchlin

PR & Fundraising – David Pomfret (chair), Carol Findlay (fundraiser), Sue Hodges, Jan Wemyss, Alistair Rarity, Lisa Mackay.

Service Development – Eileen Case (chair) Rubina-Raj-Scott, Kim Walker, Elaine Lowther.

Our Team

Management Team

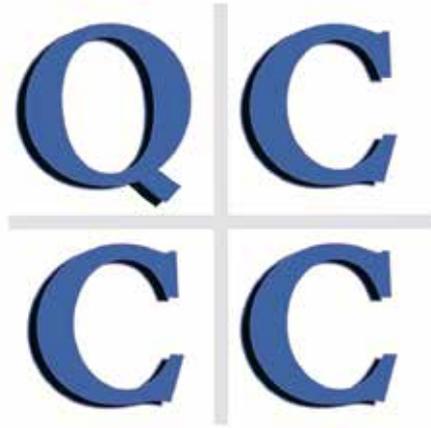
Manager (Job Share).....	Liz McIntosh and Gillian Smith
Day Care Co-ordinator	Aileen Morton
Volunteer Co-ordinator	Lorna Russell
Almond Supper Club Co-ordinator.....	Sue Hodges
Administrator.....	Ross King/ Stephen Harris from January 2017
PR and Fundraising Co-ordinator.....	Carol Findlay

Staff

Jennifer Craig	Sue Hodges	Susan Norton	Margaret O'Donnell	Sharon Adams
Nicola Stone	Alayne Finlayson	Sharon Adams	Irene McMurchie	Stephanie Wilson
Linda Drysdale	Mhairi Flannigan	Rebecca Harkin	Elspeth Foster	

Volunteers

Lynn Alexander	Peggy Botha	Mary McFadden	Jan Wemyss	Elizabeth Hitchcock
Caty Kerr	Nessie McCabe	Christine Tait	Lynn Gillespie	Louise Pert
Campbell Ridge	Jimmy Ryan	Marjory Dewar	Joan Milne	Sue Hodges
Margaret Bargh	Sheila Boyes	Rayna McGinty	Margaret Whiteford	Kirsten Rance
Sarah Killgallon	Helen McCartney	June Telford	Audrey Greenfield	Katherine Holgate
Clare Riley	Jean Sibbald	Mhairi Flannigan	Alison Mirtle	Neelam Ramsohok
Keith Baxter	Catherine Bruce	David McGuinness	Liz Wright	Kate Hunt
Sandra Mackay	Mary McCraw	Susan Weerts	Muriel Hale	Catriona Reading
Elaine Robinson	Diane Spence	Anne Forsyth	Beth Mitchel	Pat Jones
Sheila Bedet	Betsy Clarke	Lynn McIntosh	Willie Hardie	Richard Reynolds
Anne MacPherson	Fiona McLeod	Stephanie Wilson	Margaret O'Donnell	Vic Joyce
Jean Rutherford	Bob Sutherland	Elspeth Foster	Kathryn Harrower	Anne Reilly
	Balbir Dhariwal	June McMillan	Lesley Paxton	



Queensferry Churches' Care in the Community

Supporting People in Queensferry, Dalmeny,
Kirkliston, Ratho, Ratho Station & Newbridge.

Scotmid
co-operative

We would like to thank Scotmid for their ongoing support in designing and printing our Annual Report.