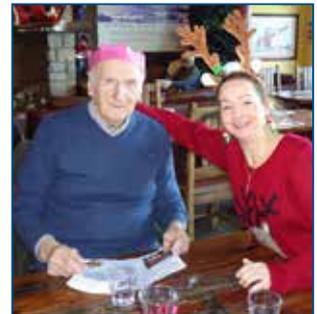
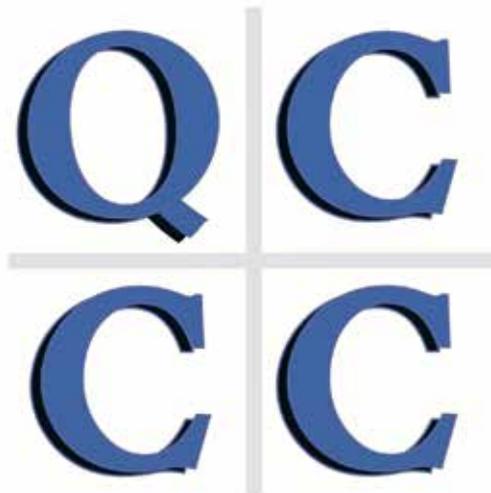


# Queensferry Care

Supporting People in Queensferry, Dalmeny,  
Kirkliston, Ratho, Ratho Station & Newbridge



## Annual Report

for year ended 31st March 2015

# Queensferry Churches' Care in the Community

Honorary President:  
Lady Stewart-Clark

Honorary Vice-Presidents:  
Dr Alison Macartney (South Queensferry Health Centre)  
Rev. Ian Wells (Ratho Parish Church)

## QCCC Mission Statement

Our mission is to provide quality support services to older people and their carers within the communities of North West rural Edinburgh, enabling them to maintain an active independent lifestyle within their own communities.

## What We Do

Our current services include:-

### Daycare

For older people with dementia or who are otherwise confined to their homes due to stroke or other long term illnesses and conditions.

### Volunteer Services

We actively support volunteering and provide volunteering opportunities within the communities we work.

Our Volunteer Hub assists other local volunteer led service providers through information, advice, training and support.

### Carer Support

Providing support, information and learning opportunities to all carers within rural North-West Edinburgh.

### Befriending

Providing trained volunteers to visit older people at home to offer companionship, a friendly ear and contact with the wider community.

### Almond Supper Club

Offering a service to people with dementia and their carers to come along and have a meal together. Trained staff and volunteers are on hand to ensure both the carer and the person with dementia have a chance to relax in a supported environment.

Company Limited by Guarantee Registered Scottish Charity no. SC021833

The Haven, 25b Burgess Road, South Queensferry EH30 9JA Tel: 0131 331 5570 Fax: 0131 331 1173

www.qccc.org.uk mail@qccc.org.uk

## Introduction Lady Stewart-Clark Honorary President



During the past twelve months I have gained a deeper understanding of the workings of Queensferry Care. The position of Honorary President has enabled me to visit the Haven on several occasions to meet the Day Care Service users and to get to know the staff and volunteers working with them. I have also had the opportunity to participate in the strategic planning process through attending Board Meetings and to contribute to the recent refurbishment of the Haven and the creation of a new lounge.

It has been enormously rewarding to witness the important and irreplaceable work undertaken by volunteers across all aspects of the services provided by QCCC. Befriending, gardening, preparing breakfasts and afternoon tea and most importantly offering support and companionship to those attending the day care programme make an essential contribution to ensuring the continuing quality of QCCCs work.

Fundraising continues to make significant demands on volunteers' time and energies. This year I had the pleasure of attending the concert at Queensferry High School with Phil Cunningham and Aly Bain supported magnificently by the Students of the High Schools' department of performing arts. This event together with the wonderful support of our business community, friends and supporters of QCCC ensure that the quality and range of services on offer can continue.

I wish everyone involved in Queensferry Care success in their work and in meeting the many challenges that face them in the year ahead and look forward to working alongside the staff and volunteers in the year to come.

# Chairman's Review

## of 2014/2015

This past year has been one of mixed fortunes. Our levels of service delivery have remained high throughout the year and our planned up-grade of the Haven is, in the main, completed. The addition of a new lounge has created a quiet and comfortable retreat for our Day Care members and other small groups. New carpets and lighting together with improved storage space have transformed the whole building. Our plan to develop a wet room awaits further funding.

With the help and support of a Queensferry High School pupil we have improved our use of Social Media to both share our range of services and to keep our local communities increasingly involved in our work. Throughout the year our local communities and businesses have made significant contributions to our fundraising work which has exceeded all our expectations.

In last year's report I indicated our intention to increase the number of Day Care places we offer. Funding from the City of Edinburgh Council was not forthcoming, however our intention to fully utilise the Haven's resources remains firm. The Council has also changed the way in which it commissions work from Voluntary and Non Profit organisations. As a result, the Carer Support Service that has been managed by QCCC on Councils behalf, for the past fifteen years, has been placed out to public competitive tender. Our service will be transferred to VOCAL, an Edinburgh based Carer Support organisation, from the end of June 2015.

During the year all voluntary organisations across Scotland have experienced increased demands on their financial resources from a number of sources. The most significant for QCCC has been an increase in our staff pension fund contributions by the Lothian Pension Fund and an increase in our water charges by Business Stream, the business arm of Scottish Water. It is too early yet to determine their long term effects; however

both increases are being challenged by ourselves and collectively with the other organisations affected.

Our Board is clear that the next two to three years will be extremely challenging for us as the way in which services are commissioned and funded by the City of Edinburgh Council continues to change. To prepare us for the challenges ahead we will consider the potential for us to work in closer partnership with other organisations, review our business model, explore unmet areas of service need across our local communities and revise our strategic plan accordingly.

During the year we said a fond farewell to Christine Tait who retired as a Director and member of our Services Development committee and Sarah Nimmo who resigned as Company Secretary due to increased family commitments. We also welcomed Ian Laing on to our Board of Directors from May 2014.

As always I close by thanking all our supporters for their continued commitment and contributions they make to our work in so many ways and to our dedicated team of staff and volunteers who are at the heart of our service, without them we could not achieve our mission to provide a quality support service to our local communities.

**David Pomfret**  
Chairman of Directors



David Pomfret



Liz McIntosh



Gillian Smith

# Managers' Report

Queensferry Care's mission is to provide quality support services to older people and carers in their homes and communities. This is achieved via a range of services which includes day care, supper club, carer support, memory café, befriending and volunteer opportunities.

In the last year Queensferry Care provided support to 71 older people through our day care service. Out of 225 carers on the carer database, 90 received direct support during the last year, either individually or as part of a support group. The Supper Club supported 11 carers and 11 people with dementia over the last year with on average 6 couples attending each week. The memory café has on average 8 attendees each month. All these services remain an integral part of support networks available to older people and carers in the areas we operate.

The Memory Café is a friendly drop in service for anyone who may need information; support or advice about dementia, older people's services or carer support and is now in its second year. This service complements the Almond Supper Club which is also a service for people with a diagnosis of dementia and their unpaid carers. This service is now going into its 4th year and supports same generation couples (this could be husband, wife, brother, sister, neighbour, partner or good friend).

At the end of last year carer support services were put out to tender by Edinburgh Council. Due to the large geographical area the tender covered Queensferry Care was unable to submit a bid. Carer services in Rural North West Edinburgh will now be provided by VOCAL. Queensferry Care look forward to working in partnership with VOCAL to ensure carers in our area continue to be supported.

QCCC currently has 71 volunteers supporting the organisation through our day care, supper club, café's, reception and befriending. Queensferry Care is proud to display the Investing in Volunteers standard which the volunteer service achieved in 2014. The award is valid for three years and there is an ongoing commitment to maintain this standard in the future. Queensferry Care is immensely grateful for the hard work and dedication of all our volunteers who give of their time and energy to assist us in providing quality services to older people in our communities. The support our

volunteers provide cannot be underestimated, and we are truly thankful to each and every one of them for their invaluable contribution.

The staff team has seen some changes over the last year. Queensferry Care said farewell to Sharon Hampson-Bahia, Liz's job share partner for almost two years. Sharon was a valued and committed member of the staff team and we wish her well for the future. Gillian Smith successfully applied for the position and left her day care role, with Aileen Morton moving to a full time day care coordinator role.

Gina King who has had a variety of roles within the organisation over a 10-year period retired from her role in day care and we would like to thank her for her invaluable contribution and commitment over the years. The day care team has welcomed two new additions to the team over the course of the year Elspeth Foster and Jennifer Craig. Teresa Sumerfield, our Supper Club Co-ordinator left and her successor is Lorna McKenzie who will also manage the carer Telephone Helpline.

Queensferry Care has always been extremely lucky with their staff team and look forward to continuing to develop and support the current team through a currently challenging and changing social care landscape.

Ross King, our financial administrator who along with the Finance Committee keeps the organisation on course to deliver budgets and targets in what are very challenging times for the organisation. Queensferry Care is also supported by a highly committed Board of Directors and team of fundraisers.

The managers and staff would like to express their gratitude to all who support Queensferry Care for their continued hard work and dedication.

**Liz McIntosh & Gillian Smith**  
April 2015

“PROVIDING SERVICES WITHIN THE HEART  
OF OUR LOCAL COMMUNITIES”

# Income and Expenditure Account

For the Year Ended 31st March 2015

	To March 2015	To March 2014
<b>Income</b>	<b>£</b>	<b>£</b>
Grants	195,732	201,383
Day Care Subscriptions	20,184	19,246
Donations and Fundraising	41,170	33,556
Other Income	636	802
<b>Total</b>	<u>257,722</u>	<u>254,987</u>
<b>Expenditure</b>		
Salary and Other Staff Costs	149,791	145,928
Day Care Expenses	34,071	37,733
Offices and Premises	44,592	40,569
Repairs and Maintenance	20,519	20,267
Volunteers and Carers	2,771	2,708
Professional and Depreciation	8,272	8,918
Fundraising	3,172	2,928
<b>Total</b>	<u>263,188</u>	<u>259,051</u>
<b>Defined Benefit Pension Scheme Liability</b>	<u>74,133</u>	<u>0</u>
<b>(Deficit)/Surplus for Year</b>	<u>(79,599)</u>	<u>(4,064)</u>
<b>Total Funds</b>	<u>31,484</u>	<u>111,083</u>

There was a deficit of £5,466 for this financial year. Grant income was again frozen at the previous year's level and this continues to prove extremely challenging in balancing finances. This year we have had to provide for a backdated water bill and while this was reduced by some 50% due to the intervention of the charities involved appealing through the Scottish Councils for Voluntary Organisation to the Scottish Government we have had to pay £6,294. In addition we have completed a planned upgrade of The Haven which has greatly improved both its appearance and the comfort for our clients. The Board agreed to meet this cost from reserves.

The Fundraising team had an excellent year raising a total of £24,124 including Gift Aid monies. In addition we received a further £13,564 in donations. The main highlights in respect of fundraising were the Forth Rail Bridge abseil, organised by the Rotary Club of South Queensferry, and a concert in the High School where Phil Cunningham and Ally Bain provided their services free of charge.

The challenge going forward is to increase the amount raised by fundraising as while we are to receive a small 2% rise in our grant for 2015-16 this does not address the shortfall in funding over many years by the Council. The Board continues to be fully aware of the need to keep expenditure under control and to continue to attract income from donations and fundraising activities. Overall, although a deficit

was incurred, considering the continuing freeze on Grant income, the backdated water bill and the upgrade of The Haven the result was acceptable.

We have also been served with a notice from Lothian Pension Fund advising that, due to QCCC having less than 5 employees and no new entrants to the Scheme, the funding of our pensions has been changed from an equity basis to a gilts basis. Due to the very low yield on gilts this will have a significant impact in that QCCC is now faced with a prospective deficit of £107,000 in the pension scheme. QCCC and other charities who are similarly affected have joined together to obtain advice on this matter and to try to ascertain the best way to deal with the issue. This does not affect the 2015 accounts but there will be more clarity on the effect of the pensions issue in the forthcoming year.

Total Funds at 31st March 2015 were £105,617 a decrease of £5,466 on the previous year. The reserves policy is prudent bearing in mind the freeze in grant income, the high dependence on fundraising and donations and the prospective pension's liability.

**Ian Laing**  
Finance Director

# Public Relations and Fundraising



**Left: Dougall and Leslie Philips from New Hopetoun Gardens.**



**Top: Aly Bain and Phil Cunningham performing with the QHS musicians.**



**Bottom: Before and after pictures showing the transformation of the old office into the new lounge.**



Each consecutive year I struggle to find the most appropriate word to describe our fundraising achievement. Last year was "astounding" and "magnificent" this year we have achieved a total of £40,707, an increase of over £7,000 on last year. This is truly astounding and a clear indication of the support of local groups, individuals and our growing business community.

Councillor Work again risked hypothermia on our behalf on New Year's Day taking part in the "Loony Dook". Our Annual Golf tournament held under the eagle eye of Richard Brown was a huge success with our Honorary President Lady Stewart-Clark both taking part in the event and presenting the prizes.

Our Abseil teams throughout the year raised over £10,000. Through the generosity of Phil Cunningham and Aly Bain, supported magnificently by Queensferry High School music department, New Hopetoun Gardens and The Inchcolm Inn, the concert at QHS raised over £3,600 with our first ever Christmas Raffle raising a further £2,500.

Our local communities, friends and volunteers continue to maintain their vital contributions to our work through a range of activities including: special events, coffee mornings, can collections, raffles, donations, bequests and numerous events throughout the year. They, together with the Rotary Club of South Queensferry and the congregations of Kirkliston, Dalmeny and Queensferry Churches, unswervingly support us throughout the year, without which our service provision would be much reduced.

We also have to thank the many children and young people from our local primary schools, nurseries and senior school who contribute to improving the quality of life for our service users throughout the year through their music, art, drama, media support and fundraising.

This year we have also been indebted to Ed Kelly at EK:JN Architects in Linlithgow for their work on the Haven upgrade, Cala Homes for their generous gift of £4,000 to upgrade our kitchen. To Kirkliston Community Council for their grant of £999 to enable us to purchase a new media centre for our Kirkliston Day Care service users and to The Almond Partnership for their grant of £2,748 to enable us to purchase individual tablets and a media centre for our Day Care service users in South Queensferry.

In closing I would also like to thank, on behalf of all the users of our services, the families and individuals who remember us through the bequests and retiral collections on behalf of their loved ones. Your thoughtfulness is always highly valued.

**David Pomfret**  
Chairman PR and Fundraising

# Our Services

## Volunteers



Essential and valued support given to QCCC from 71 volunteers has once again been enjoyed and very much appreciated. Our 30 Day Care volunteers provide weekly support to the staff to ensure that all our service users can enjoy and fully participate in all activities. 29 volunteer befrienders have regularly visited an older person within their own home to reduce social isolation. Over the past 12 months 7 new matches have been made but the demand for this service continues to grow. 5 volunteers have manned the reception desk to ensure that telephone calls are handled efficiently and that people visiting The Haven receive a warm welcome.

People attending the Supper Club enjoy the company and support given by 4 volunteers and a further 4 volunteers ensure that refreshments are served and everyone receives a warm welcome to the Memory Café.

For many years students from Queensferry High School have regularly volunteered on a Friday afternoon. One of the student volunteers, Nicola, successfully secured a place at Edinburgh College to study Health & Social Care and chose QCCC to complete her work based placement. The placement has proved to be mutually beneficial and Nicola has been a valued member of the team.

This year we were given the opportunity to provide a work experience placement for 6th year students; Callum and Chloe joined the Day Care team and Rebecca provided media support. The students were with us for 7 months and their contribution's much appreciated. We wish them every success in their 6th year exams and future aspirations.

Not only has Jean Sibbald volunteered for QCCC since 2002 but she went the extra mile; or to be exact 165ft and abseiled down the Forth Rail Bridge to raise valuable funds through sponsorship.

Fundraising is integral to QCCC and we are fortunate that Jan Wemyss and Sue Hodges not only volunteer on a regular basis but also use their skills, knowledge and expertise to coordinate essential fundraising activity. The success of the Aly Bain and Phil Cunningham concert, Forth Rail Bridge Abseil events and Golf Tournament are testament to the effort of Jan, Sue and

members of the Board who serve on the Fundraising committee.

Each year we get the opportunity to nominate volunteers for the Inspiring Volunteer Awards. We know that all our volunteers are inspiring however it is not permitted to nominate everyone. Our nomination this year was Alison Mirtle. Alison has volunteered with QCCC since 2001, initially as a Befriender but since taking early retirement Alison has also regularly volunteered at the Supper Club and provided holiday and absence cover in Day Care. Alison was presented with her certificate at the awards ceremony at the City Chambers.

QCCC's commitment to volunteers and volunteering was recognised through achieving the Investing in Volunteers standard. Christine Tait has volunteered since 2001 in various capacities and was invited to collect the certificate at the City Chambers.

Saltire Awards recognise the voluntary work that younger people undertake. Our thanks and congratulations to Gail Clarkson on completing 200 voluntary hours with QCCC.

It was with great pleasure that Jean Moffat and Jack Armstrong were acknowledged for their 10 years' service to Queensferry Care. Jean was presented with flowers and Jack was presented with a voucher that would go towards his love of growing flowers.

Thank you to our wonderful volunteers, you are all amazing.

**Lorna Russell**, Co-ordinator



**Pictured Above Left:** Alison, Christine and Lorna at the Inspiring Volunteer Awards.

**Above Right:** Alison collecting her certificate from the Lord Provost at the Edinburgh City Chambers.

## Day Care



**Pictured Above:** Christmas lunch at the Railbridge Bistro.

**Right:** Daycare at Kirkliston.



Day Care at the Haven and at Kirkliston Community Centre provides a day out in a safe, friendly environment for people with long term health conditions or memory issues. Our members can enjoy a day in company doing exercises to music, physical activities such as bowling, curling and putting. Sometimes we just like to chat and put the world to rights and have a good old laugh.

In the last year, we enjoyed delicious afternoon teas at Dobbies, Livingston and Dunfermline. A trip to a seaside bistro at Aberdour found our view sadly obscured by mist but the lovely lunch soon made up for that. Christmas lunches were once again well received by all the groups and kindly provided by the ever thoughtful Rail Bridge Bistro. Even the Christmas cracker jokes were above average!

Jackie Adams provided musical entertainment with her violin, guitar and beautiful songs and we all quickly learnt the words to new songs each time.

Carole Robertson continues to give us all a good work-out with her seated exercise sessions and excellent choice of music.

A visit by members of the Queensferry High School choir and brass band demonstrated the high standard of musical ability within the school – although we could not accommodate the full ensemble, we could imagine what the full choir and brass band would sound like.

The Tuesday group were invited to the dress rehearsal of Dalmeny Primary School's Nativity Play and enjoyed the delightful performance. Our Monday group joined with the pupils at the school for their Robert Burns assembly.

A local franchise of Bon Marche Clothing visited the Wednesday and Thursday groups, bringing in a range of clothing to try and purchase. A number of people took advantage of having the shop brought to them!

Over the last 12 months, there have been a number of staff changes. Gina King, who has been with Queensferry care in various guises for over 10 years, decided the time had come to retire. We wish her well in her retirement which has already seen her enjoying family weddings and tending to her garden. Jen Craig has joined the full staff team on Mondays, Tuesdays & Wednesdays whilst Elspeth Foster came onboard working the latter end of the week.

As ever, we have been very fortunate to have the support and help of an extremely able team of volunteers and would

like to offer our sincere thanks for their contribution to the running of Day Care.

**Aileen Morton**, Day Care Coordinator

### The aim of Day Care is to: -

- work with our day care members to provide an appropriate level of care and support;
- provide support to encourage our day care members to remain as independent as possible;
- provide guidance, direction and assistance to our day care members to help them work towards their personal goals (in all aspects of their life);

# Our Services

## Almond Supper Club



The Supper Club has been running for 3 years providing social events and entertainment, as well as delicious meals for people who have a diagnosis of dementia and their same generation carers. The Club provides a chance to spend some quality time together in a supportive environment and meets on the 2nd and 4th Thursday of every month from 4pm - 7pm with transport provided from door-to-door if required.

There is a core group of 7 couples who attend the Supper Club which represents full capacity. In 2014-15, 11 couples in total enjoyed the services of The Supper Club.

In the 2014-15 season entertainment has been provided by 'Elaine Dallas' and 'Ben Smith', singers/entertainers from the Care Stars company, 'Home Groan', a talented local folk singing group and The Caledonian Kickers, a wonderful local line dancing troupe. The local groups kindly gave their time and talent free of charge.

We have also enjoyed various activities throughout the year such as Play Your Cards Right, Christmas Carol Bingo, Scottish Quiz for Burn's Night and Favourite Singer/ Song requests for our Valentine's celebration.

The group enjoyed various nights out to The Beacroft in Falkirk, The Brewer's Fayre in Falkirk, The Woodmill in Dunfermline, Deer Park in Livingston and The Queens Crossing in South Queensferry.

Good quality catering for entertaining at The Haven was provided by Picnic Coffee Shop in South Queensferry and The Four Ways Fish Bar in Kirkliston. Both of these businesses have kindly included extra surprises with their meals e.g. delicious home baking, extra portions of chips, chip shop sauce.

Due to the nature of dementia, health needs can change or deteriorate quite suddenly. The Supper Club team can also offer support to carers by identifying and registering them with support services and help line numbers, providing information leaflets or someone to talk to. This is an additional and valuable aspect of the Supper Clubs work.

The Almond Supper Club was funded through the Change Fund Innovation Programme up to the 31st March 2015. We were delighted to hear, due to the projects performance and the important nature of its work, that the Scottish Governments new Integrated Care Fund have approved a further years funding to enable us to continue this work through to April 2016.

It is a pleasure to continue to offer the services of The Almond Supper Club for people with a diagnosis of dementia and their carers. With a wonderful support team, door to door transport, great food and uplifting positive energy from entertainers, the Supper Club continues to be a 'date for the diary'.

**Lorna McKenzie**  
Co-ordinator

"I've really enjoyed meeting new people and look forward to the night. I enjoy seeing my husband so animated, talking and remembering past events and he actually remembers going to the supper club as he enjoys it so much". Amy, a Supper Club member

# Carer Support Service

## 15 years of care...



During 2014/15 the Carer Support Service has had direct contact with 90 carers. Support provided ranged from making referrals for appropriate services trying to meet carer and cared-for needs; completing benefit claim forms or other forms; providing emotional support (a listening ear); providing advice and information on anything to assist carers with daily life; carer groups and cafes, etc. There are currently 225 carers on the carer database who receive Rural Carers News up to three times per year.

Fifteen carers enjoyed a day trip to The Kelpies to see the two 30 metre high stainless steel monuments that form the vanguard of The Helix and the Forth and Clyde Canal. A successful application was made for funding from 'Canny Wi Cash' for this trip. This funding was exclusively for work with Older People in Edinburgh.

Ten people (6 carers, 4 cared for) attended an information gathering trip to the Iris Murdoch Building, part of the Dementia Services Development Centre, Stirling University. The Design and Technology Suite and gardens provide a permanent, continuously updated display of the best design ideas, which is open to the public, and provides inspiration for anyone interested in dementia-friendly environments.

Three carers attended appointments with Caritas Legal at The Haven. Caritas Legal provides advice or information around Power of Attorney, Guardianship, Wills and Trusts, etc.

Three carers attended an information session on Self Directed Support. This session was provided in partnership with VOCAL.

Four carers attended a meeting with a City of Edinburgh Council's Planning and Commissioning Officer for Older People and a Contracting Officer. This meeting was to share information on Care at Home services, prior to the Council tendering for this service.

The Ratho Carer Café has regular attendance of between 4-6 carers and cared-for. Although this is a mixed group it works really well with the participants sharing life experiences, reminiscing about work, the local area, putting the world to rights, etc.

The Kirkliston Carer Café started well but due to changes in caring circumstances the numbers dwindled: latterly there were only two regular attendees. Unfortunately this café closed, but the participants were happy to transfer to the Memory Café in South Queensferry.

The evening Carer Support Group continues to thrive with an average of twelve carers attending on a monthly basis. The group enjoyed a variety of activities during 2014/15, including entertaining and informative evenings with Fire Officer Bruce Nisbet talking about 'Fire Safety in the Home' and Paul Bassett delivering a selection of

Stanley Holloway's monologues. The group also enjoyed a barge trip and meals at the Dutch Inn, Falkirk and Woodmill Restaurant, Dunfermline.

The Memory Café continues to support carers and people who have memory issues. Initially Dr Clafferty, Community Mental Health Consultant worked with the group. Due to work commitments however, he had to withdraw his support. Everyone was very disappointed when this happened. However, Karen Ritchie, Dementia Specialist Nurse has agreed to support the group going forward albeit not every month. The group has on average 8 people (carers and cared for), supported by Teresa from Alzheimer's Scotland, Karen from NHS Lothian, Gillian and Lorna from Queensferry Care.

Lorna McKenzie was employed in September 2014 to continue the Telephone Helpline. She spent the first few months transferring contact information into a new database. Lorna said that doing this has helped her gain an awareness of carers supported by Queensferry Care. Lorna will start phoning carers soon to ascertain any changes in circumstances, support needs, etc.

225 carers received a questionnaire in January primarily to rate the service received during the time they have had contact with the Carer Support Service. 31 carers returned the questionnaire (13.8%). The feedback received was very positive.

Finally, this will be my last Carer Support contribution to Queensferry Care's Annual Report. The generic Carer Service (not the Telephone Helpline) will be taken over by VOCAL at the beginning of July. I will transfer to VOCAL as Carer Support Worker in Rural North West Edinburgh. I found a quote on the internet which I feel sums up this change - "The only way to make sense out of change is to plunge into it, move with it, and join the dance". (Alan Watts) This may be a slightly different dance but one I hope to share with most of you at some point in the future.

**Gillian Smith**  
Carer Support and Development Worker

# Queensferry Care in Pictures



I'm glad its Christmas said Dorothy



Abseiling in 2014



Helen - flower arranging



Dalmeny Church cheque



A Bank of Scotland community challenge



Breakfast is served courtesy of Jack



Reminiscence workshop with local schoolchildren facilitated by Citadel Arts Group



David , Diane and Armando choosing Christmas gifts.



Party-time in Kirkliston



Susan with Alf's Birthday cake



Brenda & Maysie



Grace enjoying the reminiscence workshop



Betty's Birthday



Enid at the reminiscence workshop



Jean's 80th Birthday abseil



Bring on the Christmas Pud!



Enjoying the garden

# Board of Directors

Queensferry Churches' Care in the Community is a Company limited by guarantee and accordingly has a Board of Directors.

During the year the Directors were:-

<b>David Pomfret</b> Chairman	<b>David Batty</b> Finance Director (to 11/3/15)	<b>Ian Laing</b> Finance Director (from 11/3/15)
John Brodie	Denise Havard	Wilson Marshall
Eileen Case	Ian Laing (from 18/6/14)	Christine Tait (Retired 18/6/2014)
Esther Conner	Catherine Lambe	Steve Thomason

**Company Secretary :** Sarah Nimmo (to 22/1/15) Denise Havard (from 21/1/15)

The Board operates three specialist committees as under:-

**Finance** - David Batty, Wilson Marshall, Ian Laing

**PR & Fundraising** - David Pomfret, Esther Conner, Christine Tait and co-opted members Jan Wemyss and Sandra Youngs.

**Service Development** - Eileen Case, Christine Tait, Steve Thomason.

Local Councillors are invited to attend Board meetings.

# Our Team

## Management Team

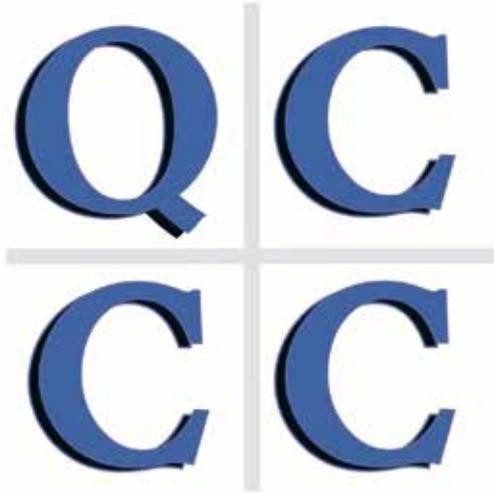
Manager (Job Share) .....	Liz McIntosh & Sharon Hampson-Bahia
Manager (Job Share) .....	Sharon Hampson-Bahia (to June 2014), Gillian Smith (from June 2014)
Day Care Co-ordinators .....	Aileen Morton
Carer Support Worker .....	Gillian Smith
Volunteer Co-ordinator .....	Lorna Russell
Almond Supper Club Co-ordinator.....	Teresa Sumerfield (to June 2014), Lorna McKenzie (from June 2014)
Administrator .....	Ross King

## Staff

Carole Shaw	Anita Roberts	Sue Hodges
Susan Norton	Margaret O'Donnell	Kirsty Crawford
Gina King	Pat Macnamara	Jennifer Craig

## Volunteers

Jack Armstrong	Denise Havard	Anne MacPherson	Jean Moffat	Diane Spence
Margaret Bargh	Sue Hodges	Jane MacPherson	Margaret O'Donnell	Bella Stewart
Sheila Bedet	Ros Hopkins	Kate Mamboininga	David Pomfret	Marion Stewart
Anne Blackley	Kate Hunt	Nessie McCabe	Catriona Reading	Suzanne Stewart
Sheila Boyes	Pat Jollie	Helen McCartney	Sandra Reid	Nicola Stone
Jan-Chella Brailey	Pat Jones	Joan McConnachie	Anne Reilly	Bob Sutherland
Betsy Clarke	Vic Joyce	Mary McCraw	Richard Reynolds	Christine Tait
Gail Clarkson	Bill Kemp	Lee McCombie	Campbell Ridge	June Telford
Carole Davidson	Caty Kerr	Aiden McHardie	Clare Riley	Steve Thomason
Marjory Dewar	Gail King	Mary McFadden	Kerrie Rooney	Lisa Watt
Tertia Griffiths	Bridgette Kleinman	Lynn McIntosh	Jean Rutherford	Susan Weerts
Audrey Greenfield	Mary Marshall	June McMillan	Jimmy Ryan	Jan Wemyss
Karen Hamilton	Maureen Martin	Joan Milne	Laura Sandilands	Margaret Whiteford
Willie Hardie	Mo May	Alison Mirtle	Carole Shaw	Liz Wright
	Sandra Mackay		Jean Sibbald	



# Queensferry Churches' Care in the Community

Supporting People in Queensferry, Dalmeny,  
Kirkliston, Ratho, Ratho Station & Newbridge.

**SCOTMID**  
co-operative

We would like to thank Scotmid for their ongoing support in designing and printing our Annual Report.