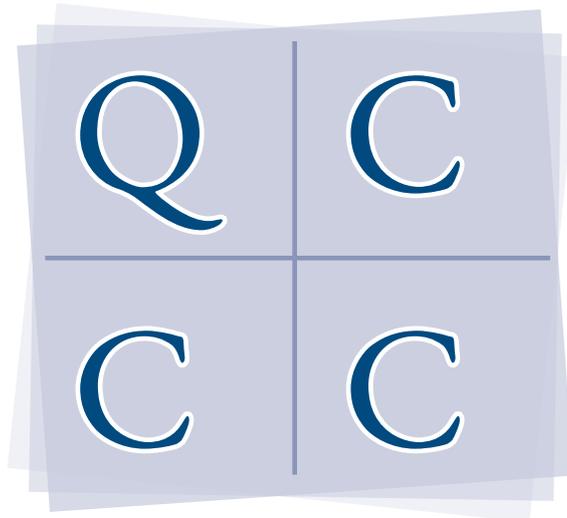


Queensferry Care

Supporting People in Queensferry, Dalmeny,
Kirkliston, Ratho, Ratho Station & Newbridge



Annual Report

for year ended 31st March 2014

Queensferry Churches' Care in the Community

Honorary President:

Lady Stewart-Clark

Honorary Vice-Presidents:

Dr Alison Macartney (South Queensferry Health Centre)

Rev Ian Wells (Ratho Parish Church)

Our Mission

Queensferry Churches' Care in the Community was established in 1993 as a registered charity dedicated to providing quality support services to older people and carers within the communities of rural North-West Edinburgh.

Our mission is to enhance the quality of life of those we support, and to enable them to maintain an active independent lifestyle.

What We Do

Our current services include:-

Daycare

For older people with dementia or who are otherwise confined to their homes due to stroke or other long term illnesses and conditions.

Volunteer Services

We actively support volunteering and provide volunteering opportunities within the communities we work.

Our Volunteer Hub supports other local volunteer led services.

Carer Support

We provide support, information and learning opportunities to all carers within rural North-West Edinburgh.

Befriending

We provide trained volunteers to visit older people at home to offer companionship, a friendly ear and contact with the wider community.

Almond Supper Club

We provide a service for people with dementia and their carers to come along and have a meal together. Trained staff and volunteers are on hand to ensure both the carer and the person with dementia have a chance to relax in a supported environment.

Company Limited by Guarantee Registered Scottish Charity no. SC021833

The Haven, 25b Burgess Road, South Queensferry EH30 9JA Tel: 0131 331 5570 Fax: 0131 331 1173

www.qccc.org.uk mail@qccc.org.uk

Introduction

Lady Stewart-Clark

Honorary President



For this past year as Honorary President of QCCC I have been privileged to see first-hand some of the important work Queensferry Care undertakes in the communities of Rural West Edinburgh. Throughout the past 20 years the organisation has grown to become an integral part of the local community providing a wide range of supports and services to older people and carers alike.

I have also come to recognise the important and splendid work undertaken by the many volunteers of all ages whether it be fundraising, supporting service users or befriending. Without their continued support and dedication Queensferry Care could not provide the range of opportunities for older people it does today.

It was also of special interest to me to learn of the opening of the new Dementia and Carer Support services in Queensferry and Ratho. Both of these have been set up through a working partnership between Queensferry Care, Alzheimer's Scotland and NHS Lothian and represent an important step forward in the development of joint community initiatives.

I wish everyone involved in Queensferry Care success in their important work and look forward to playing a useful and helpful role in supporting them in their endeavors.

Chairman's Review

of 2013/2014

Twenty years ago, in September 1993, QCCC took its first fledgling steps in response to a serious short fall of support services for older people and carers in Queensferry and surrounding areas. Through the dedication and commitment of the Rev John Carrie, Dr Douglas Stuart and Councillor Willie Hardie to improve services, QCCC has blossomed into an organisation that today provides an impressive range of services, support and volunteering opportunities to over 300 people on a regular basis.

Our work carries on the beliefs and commitments of our founders and has seen our range of services and supports grow and expand across Rural West Edinburgh.

Throughout this, our 20th anniversary year, we have been constantly amazed at the incredible generosity and commitment of our friends, supporters and volunteers. Without them we could not continue providing such a comprehensive service.

In last year's Annual Report, I referred to our Day Care waiting list which now contains over forty referrals and a new service we were planning in Ratho. I am delighted to report that we recently submitted a funding application to the City of Edinburgh Council to set up an additional day of day care at the Haven to relieve, at least in a small way, our waiting list.

We have also entered into an exciting working partnership with Ratho Community Centre, Alzheimer's Scotland and NHS Lothian opening within the Ratho Community Centre Café, an information and advice point both for carers and for older people who have need for information or advice and occasional support. Building on our Ratho partnership experience, we have recently opened a Memory Café in Queensferry which is helping to bring Dementia care and support into the heart of the local community.

Looking forward into our 21st birthday year, in addition to working hard to increase our day care provision, we are planning to undertake work on our Queensferry base, The Haven. Our Board have approved plans for a new shower/wet room and the creation of an additional small lounge for those day care service users who need a quieter and more restful environment. These improvements will enable us to offer day care services to older people with more complex needs.

Sadly we said a "guid farewell" to Eric Proven who has offered his unstinting and valuable support to Queensferry Care over the past ten years both as a Director and as Company Secretary; we wish him well and will miss his sage advice and wisdom. Happily I am able to warmly welcome his replacement as company secretary, Sarah Nimmo, who brings with her a wealth of secretarial and administrative experience.

We also said goodbye to long serving Director and member of the Finance Committee Peter Woollven and Director Pat McGinley, their valuable contribution will be sadly missed.

Finally, once more I close by thanking our staff team, volunteers and supporters for the huge contribution they make to our work and invite you to attend our Annual General Meeting to be held at 19:00hr on the 18th of June 2014 at the Haven.

David Pomfret



David Pomfret

Throughout our 20th anniversary year, we have been constantly amazed at the incredible generosity and commitment of our friends, supporters and volunteers.

Managers' Report



Liz McIntosh



Sharon Hampson-Bahia

Since our last Annual Report, QCCC has provided varied support to over 70 older people through our day and evening services, as well as increasing our contact with older carers in the communities in which we work. In the last year QCCC has set up an Information Café in Ratho within the local community centre to support carers and older people. This is a monthly “drop in” session that has had a very slow build-up of people using it, but now has regular attendees accessing various means of support, either through talking about issues over a cup of tea or more formal means of support such as assistance with form-filling. This model will be used in the forthcoming year to set up something similar in Kirkliston.

QCCC, in conjunction with Lothian Health Community Mental Health Team and Alzheimer Scotland, has also set up a Memory Café for people with a diagnosis of dementia and “unpaid” carers who are looking after someone with dementia. This operates once a month in the Haven in South Queensferry. Whilst in the early stages, this has been well attended since its launch. This gives people access to a Consultant in Mental Health, as well as specialist advice and support from QCCC’s Carer Support Worker and a specialist worker from Alzheimer Scotland. This service fits very well with our Almond Supper Club which is for people with a diagnosis of dementia and their carers. It is now going into its 3rd year of funding and is proving to be a much valued service for those who attend. QCCC’s Carer Support Worker continues to attract funding from Lothian Health to assist in providing carers with the help and support they need in a variety of new initiatives which you will hear more about later in the report. This is due to her determination and commitment in ensuring carers’ support needs are met.

QCCC currently has over 60 volunteers supporting the organisation through our day care, supper club, cafés, reception and befriending. In the last year the management has supported the Volunteer Co-ordinator in the process of achieving the Investing in Volunteers award. News hot of the press is we have been awarded this standard. This is testament to the hard work and dedication of the volunteers who give of their time to assist us in providing the quality services QCCC is known for. The social and financial benefit to the organisation of these volunteers cannot be

underestimated and QCCC is truly thankful to each and every one of them.

The staff team has been through various changes in the last year. We said goodbye to Day Care Worker, Carole Shaw, who was on the team for over ten years. Although off to pastures new in Stockholm with her husband’s work, Carole has joined our team of volunteers and does this when home on holiday in Queensferry. We have also said goodbye to Anita Roberts and Kirsty Crawford, although Kirsty has recently re-joined us on our Relief Staff Team.

The staff have recently seen some general improvements to their working environment, as well as improvements to the day care space. This has allowed us to utilise the space at the Haven more effectively which will benefit both staff and service users. It will be exciting in the coming year to see all these improvements finished, helping to improve the quality of our service users’ experience, as well as the working experience of staff. QCCC has always been extremely lucky with its staff team and are very grateful for their continuing loyalty, dedication and support in what has been, at times, a challenging year.

The organisation is supported by a number of staff who are not so “visible” and by a highly committed Board of Directors. The managers and staff would like to take the opportunity to thank each and every one of them.

Liz McIntosh & Sharon Hampson-Bahia
March 2014.

QCCC has always been extremely lucky with its staff team and are very grateful for their continuing loyalty, dedication and support in what has been, at times, a challenging year.

Income and Expenditure Account

For the Year Ended 31st March 2014

	To March 2014	To March 2013
Income	£	£
Grants	201,383	180,849
Day Care Subscriptions	19,246	29,780
Donations and Fundraising	33,556	32,667
Other Income	802	866
Total	<u>254,987</u>	<u>244,162</u>
Expenditure		
Salary and Other Staff Costs	145,928	149,060
Day Care Expenses	37,733	36,012
Offices and Premises	40,569	41,048
Repairs and Maintenance	20,267	5,727
Questionnaire and Research	0	2,500
Volunteers and Carers	2,708	3,480
Professional and Depreciation	8,918	7,591
Fundraising	2,928	1,665
Total	<u>259,051</u>	<u>247,083</u>
(Deficit)/Surplus for Year	<u>(4,064)</u>	<u>(2,921)</u>
Total Funds	<u>111,083</u>	<u>115,147</u>

There was a deficit of £4,064 for the year. Grant income from City of Edinburgh Council and NHS was again frozen at the prior year's level. The daily rate of Day Care subscriptions was reduced from £10 to £6.50 as required by City of Edinburgh Council but they funded that shortfall. Additional grants were received for improvements to the office and care facilities at the Haven. Donations and Fundraising again accounted for 13% of income due the hard work of the fundraising committee and its dedicated volunteers. Other staff costs were down as the previous year included for staff training costs covered by a matching grant. Day Care expenses rose in line with inflation. Office and premises costs were close to the previous year's level. A decision was made to invest a portion of the Reserves in improvements to the premises at the Haven for both staff and client groups. As the premises are leased, these costs have been written off. Some of these costs were also met out of grants received. There were architect and computer consulting fees associated with these improvements.

As for last year, no increase is expected in Grant funding from our main funders. The Board and management remain fully aware of the need to keep expenditure under control and attract income from donations and fundraising. Considering the difficulties faced and the decision to undertake improvements to the facilities the deficit of £4,064 is a satisfactory outcome, particularly when judged against the Reserves held.

Total Funds at 31 March 2014 were £111,083, a decrease of £4,064 on the previous year. Reserves remain higher than the Reserves policy requires but this remains prudent bearing in mind the continuing freeze on grant income and the high dependence on fundraising and donations.

David Batty
Finance Director

Public Relations and Fundraising



Pictured Above Left:
Forth Valley Chorus
fundraising concert.

Top Right: Dundas
Garden Party 2013.

Above Right:
Fundraising fun at
Abseil.

Through the magnificent support and generosity of an increasing number of groups, organisations and individuals, our fundraising events, donations, bequests and grants achieved an astounding £33,556.

Councillor Norman Work made his annual splash in the Forth. The Queensferry Parish Church team organised a concert on our behalf with "Gold Rush" and through a wonderful chance meeting, "The Forth Valley Chorus" presented us with a concert in Kirkliston Parish Church which together raised almost £3000. Richard Brown masterminded a rain free Golf event at Dundas, the abseil events organised through Queensferry Rotary and CHSS have enabled us to raise over £7000 through sponsorship and our volunteers have again taken part in can collections, raffles, bag packs and organised our annual silent auction and Ceilidh.

In June, Sir Jack and Lady Stewart-Clark our Honorary President, hosted a garden party at their home, Dundas castle on behalf of ourselves and the Queensferry Life Boat Group. In November following a Rotary nomination, the Hopetoun House Preservation Trust named us their chosen Charity for their Christmas Fair and granted us a selling stall at the fair which raised over £700. In addition, following the event, Hopetoun and Rotary together presented us with a cheque for £815.

The pupils and staff Queensferry High School, Queensferry Ambition and The Rotary Club of South Queensferry have continued to support us in a variety of ways. Queensferry Rowing Club invited our

participation at their Regatta and our Friends group maintained their vital contribution to our work. To all our supporters, bakers, can collectors, quilt makers, Christmas stocking sewers, note card and ticket sellers and event organisers, our continuing thanks for your amazing work.

Our PR team has been strengthened this year with the arrival of Patrick Hogan who joins Bridgette and Denise on our PR committee. They have worked hard to improve our use of the local press, web site and increase our Facebook presence. These are all vital activities if we are to keep our local communities informed of our services and new work.

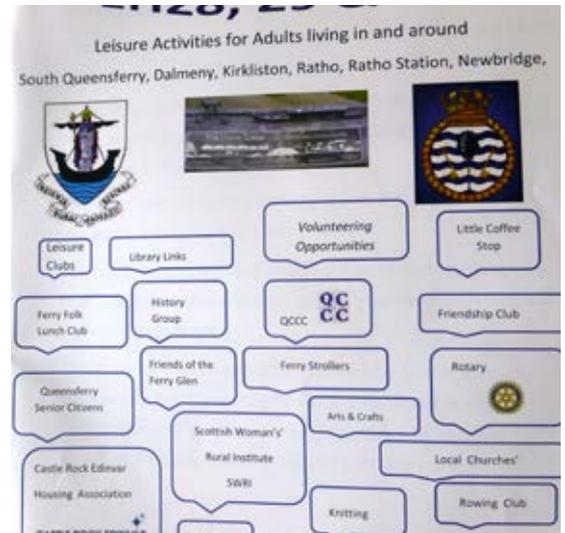
Finally, our thanks to those families and individuals who continue to make such an important contribution to our work both through bequests and retiral collections. Your thoughtfulness at such a difficult time is appreciated and highly valued.

On behalf of our service users, volunteers, staff and Board of Directors, our grateful thanks to you all, for without your continuing support QCCC would struggle to provide such a high quality service.

David Pomfret
Chairman PR and Fundraising

Our Services

Volunteers



Queensferry Care could not provide the individual attention to service users without volunteers. Nor could we provide regular visits to older people in their own home without volunteers. During the past year I have made 12 matches to our befriending service however the waiting list for this valuable service continues to grow and currently 15 older people are on the waiting list for a befriender.

QCCC is very fortunate that so many people from the community care enough to volunteer on a regular basis.

Currently 34 volunteers provide 138 hours of support every week in day care and 22 volunteers provide fortnightly visits to an older person within their own home. Our 4 volunteer receptionists ensure that everyone is welcomed at The Haven and hear a friendly voice on the end of the phone. Our volunteer fundraising team work hard to raise much needed funds and make sure that we reach as many people as possible through newsletters, articles and Facebook.

QCCC appreciate all our volunteers and it was good that one of our entries in to the Inspiring Volunteer Award was recognised and two members of the team were invited to an awards ceremony at City Chambers. Pictured here are Jean Sibbald and Audrey Greenfield receiving our award from the Rt.Hon Donald Wilson, Lord Provost of the City of Edinburgh. We submitted two entries: 10 years befriending and 10 years day care. Both were acknowledged as valuable and worthy entries and our day care team were invited to attend the ceremony. Our volunteers who have given care and commitment for over 10 years include: Willie Hardie, Christine Tait, June Telford, Audrey Greenfield, Alison Mirtle, Jean Sibbald, Joan McConnachie and Marion Stewart

In addition to the weekly commitment our volunteers give they also make time to attend mandatory and other training. This provides knowledge and skills that will benefit our service users and includes first aid, moving

and handling, dementia awareness and depression awareness.

A Volunteer Hub was created in 2012 and I have been working with the volunteers that provide numerous and valuable services and activities for older people within our community. Together we identified that local people were not aware of the many activities and services available. To address this we worked together to produce a Directory of Leisure Services. The directory was completed in July 2013 and has been distributed through health centres, libraries, community centres and churches. Further copies are available at The Haven and at www.qccc.org.uk

I was a member of the steering committee responsible for distributing funds to projects chosen by older people. This gave me a great opportunity to highlight the valuable work provided by local volunteer groups. Ten groups completed the application to the "Canny Wi Cash" fund and the following had successful applications: Shore Road Committee, Ferry Strollers, Ferry Folk Lunch Club, Friendship Club, Senior Citizens Club and our own Carer Support Service.

As always a very sincere and massive Thank You to all our volunteers for their dedication in making an impact on older peoples' lives through their friendship, thoughtfulness, commitment and care.

Lorna Russell
Volunteer Co-ordinator

Pictured Above Left:
Inspiring Volunteer Awards 5 June 2013
Jean Sibbald & Audrey Greenfield

Above Right: The Hub Volunteering Directory.

Day Care



Pictured Above Left:
Hitting a top note in day care.

Above Right: Breakfast with a smile.



As a team we find out what each person wants to achieve from coming to day care. Some people just want to continue to come to day care; some people want the opportunity to revisit activities they used to enjoy like lawn bowling, swimming or fishing. Day care also helps to build confidence, which although subtle is evident in some of the things day care members achieve in their personal life. For example one day care member moved into her own accommodation having lived with her family for a period of time. So far we have not had any requests to help someone achieve anything too difficult – like swimming with sharks! But nothing is impossible!

On a daily basis the members enjoy activities such as: Play Your Cards Right, carpet bowling, musical hangman, discussion groups, dominoes, new-age curling, quizzes, etc. We also enjoyed several outings during the year – Rouken Glen Garden Centre for morning coffee and lunch, Dobbies Garden Centre for lunch and afternoon tea; Queensferry Nursery for a delicious Strawberry Tea; Dalmeny Primary School for a very entertaining Robert Burns assembly; and, as always, fantastic Christmas Lunches at The Rail Bridge Bistro. Additionally, the ‘nippers’ from Nippers Nursery came to The Haven to entertain by singing songs; some third year students from Queensferry High School joined day care to help the students complete a piece of work around challenging stereotypes of growing older. Our day care members certainly showed the young folk how to play new-age curling!

I would like to take this opportunity to thank our very dedicated sessional workers. Carole Robertson – ‘exercise Carole’ puts the day care members through their paces. Karen Damm provides occasional hand reflexology - you can physically see a person relaxing

when Karen is working on their hands. Jackie Adams – ‘music Jackie’ provides occasional music sessions. Sandra McKay provides nail care to our day care members (including the men – if they wish).

The aim of Day Care is to: -

- work with our day care members to provide an appropriate level of care and support;
- provide support to encourage our day care members to remain as independent as possible;
- provide guidance, direction and assistance to our day care members to help them work towards their personal goals (in all aspects of their life);

There have been a few changes in staff during 2013-14. Our Carole (Shaw) left in July 2014 after 10-years dedicated service. We still miss the lovely, and very thoughtful, touches Carole added to day care. Kirsty Crawford left in January, but returned as one of our sessional day care support workers. Jennifer Craig and Sue Hodges also joined as sessional day care workers in March 2014. A special thanks to Margaret O'Donnell who worked additional relief shifts during a difficult staffing period.

Finally, the day care team would like to say a huge thank you to our team of dedicated volunteers. The support provided by our volunteers is absolutely invaluable to both the staff and day care members.

Gillian Smith and Aileen Morton
Day Care Co-ordinators (job share)

Our Services

Almond Supper Club



The Supper Club is for people who have a diagnosis of dementia and, in general, their same generation carer. It is funded through a Change Fund grant.

The Supper Club has now been running for two years and is going from strength to strength. During the year 18 people have attend and feedback continues to be extremely positive.

Our main focus has been to consolidate our group and increase the awareness of our service in the local community and with those who refer people to us, with a view to increasing the number of referrals.

For the first half of the year, we had a smaller group with only eight attendees. This allowed us to build a strong cohesive group, with real trust and friendships developing. We also worked hard to improve the quality of our club sessions by concentrating on quality in-house entertainment twinned with outings.

As a small group we were able take the group to a variety of local restaurants including: Rail Bridge Bistro, South Queensferry; The Boathouse, South Queensferry; The Moorings, South Queensferry; Crooked Glen, Dunfermline; Bridge Inn, Linlithgow; The Clubhouse, Dalgety Bay; and Pettycur Bay, Burntisland.

There are many benefits from eating out including: increased links to our community; enjoyment of a different environment; socialising; increased confidence; and the opportunity to sample different

foods. All of the events received positive feedback.

Our in-house sessions are immense fun and include a range of entertainment options including: a singing husband and wife duo; Milly Gray, our famous local storyteller who made an evening of lovely reminiscences. The South Queensferry History society provided a highly entertaining evening featuring a slide show of old views of South Queensferry, with many stories being shared.

We have worked hard to increase our numbers and are pleased that we now have seven couples, 14 people attending, with a waiting list of one couple.

Although the staff and volunteers can visibly see the benefits for the people attending the Supper Club, we undertook a qualitative evaluation of the service to demonstrate to funders and future funders what the Supper Club really means to its users. We also commissioned a short DVD describing the service and the views of users.

Our biggest challenge now is having a big enough bus!

Teresa Sumerfield
Co-ordinator

Pictured Above Left:
Almond Supper Club
1st birthday.

Above Right:
Christmas 2013 Almond
Supper Club.

Opposite Page:
Launch of Memory
Cafe (from left) Anne
Murray, Carer; Sharon
Hampson-Bahia,
Manager QCCC;
Dr Robert Clafferty,
Consultant Psychiatrist
& Teresa Straczynska,
Dementia Advisor,
Alzheimer Scotland.

Service user quotes

“It lets us socialise, eat together and enjoy the company.
We don’t do that so much now”

“When I tell him it’s supper Club night he gets his shaver out”

Carer Support Service 20 years of care...

That was then... In 1995 when the 'Carer Recognition and Services Act' was introduced there was not a single definition of a 'carer'. The law did make reference to carers in many contexts. For example social workers, when deciding what services to provide for a disabled person, would consider the views of 'significant people' in that person's life. This included people who provided some form of care for that person (usually partners, family members, friends or neighbours) be that physical care or emotional support, advice or advocacy support etc. However the Princess Royal Trust Carer Centres adopted this definition: "a carer is a person who provides care to another person and is not paid for providing that care (nor is she or he providing the care as a volunteer placed into the caring role by a voluntary organisation)". (from Carers Scotland's Carers and their Rights: A guide to the law relating to carers, 2006, p8)

This is now ... The Scottish Government's 'Caring Together' Strategy 2010 provides a comprehensive outline of what carers do. "Carers provide care to family members, other relatives, partners, friends and neighbours of any age affected by physical or mental illness (often long-term), disability, frailty or substance misuse. Sometimes the cared-for person will have more than one condition. Some carers care intensively or are life-long carers. Others care for shorter periods. The carer does not need to be living with the cared-for person to be a carer. Anybody can become a carer at any time, sometimes for more than one person. Carers are now, and will remain, fundamental to strong families and partnerships and to resilient and cohesive communities. The lives of carers and the cared-for are closely intertwined, but they are not the same". (Caring Together, The Carers Strategy for Scotland 2010-2015, p18)

Over the last 20 years I think 'carers' have come a long way politically. However, I feel there remains one particular issue: that of identification. People generally still think of carers as paid workers. Additionally, carers think of themselves as wives, husbands, sons, daughters, etc. first and foremost. Over the years I have tried various ways to identify carers – from actively engaging with patients waiting for appointments at Queensferry and Kirkliston Health Centres, to poster campaigns and organising events, etc. My top three ways of identifying carers are: GP's either signposting carers to our support service or writing to their patients enclosing our carer referral form to return, or referrals made to our day care with carer information included, or word of mouth.

During 2013/14 the Carer Support Service has: -

- Had direct contact with 83 carers. Contact has been via phone, letter, or visit. This does not include contact with carers who attend any of the carer support groups. Additionally, 230 carers receive a Newsletter three times per year which provides information and acts as a reminder of the Carer Support Service and the activities and resources available.
- Invited carers to the launch of the report 'Opening the Door to the Needs of Carers in Ratho'. This led to the development of a Carer Information Cafe for carers and cared for people from Ratho, Ratho Station and Newbridge areas.
- Worked in partnership with Kirkliston Health Centre during their flu vaccination day to try to identify new carers. This involved handing out information to every patient who attended the health centre for their vaccination on a specific day.



- Held one legal surgery in partnership with Caritas Legal. This is for carers who need advice or information around Power of Attorney, Guardianship, Wills and Trusts, etc.
- Appointed a worker to manage the Telephone Linkline. This service ensures that carers receive an annual phone call and the aim is to: ask questions about themselves, and the person they care for, in relation to support needs; benefits; short-breaks; knowledge of self-directed support; emergency planning; plus anything they would like from their local support service, and carer worker.

Throughout the year the generic carer support group enjoyed a varied programme of events, including two particularly enjoyable meals at the Kaim Park in Bathgate and the Inchcolm Inn, South Queensferry.

The Have Your Say group, comprising of parent of adults with learning difficulties, have achieved their goal through the tireless lobbying of MP's, MSP's, local Councillors, City of Edinburgh Council managers, housing developers and support providers to get local accommodation for adults with learning difficulties. I am pleased to report that 7 adults with additional support needs moved into their new house in Kirkliston in time for Christmas 2013. Support is provided by Share Scotland.

The Memory Café opened its doors in February 2014 at The Haven. This was established in collaboration with Dr Clafferty, Community Mental Health Consultant and Alzheimer's Scotland. The café is for carers and people who have memory issues.

The Scottish Government's Self-Directed Support legislation comes into force at the beginning of April 2014. This gives more choice and control for people to shape their own care package. This year also sees the City council tendering for carer support services. I think the next few years are going to be very interesting for carers, cared for and care providers. I look forward to the challenges and opportunities this will bring.

Gillian Smith
Carer Support & Development Worker

Queensferry Care in Pictures



Gwenneth's "Gold-Rush" Bluegrass presentation



A happy Christmas at the Railbridge 2013



Carole saying goodbye to the Tuesday folks.



Teeing off together



Harry's puzzle.



Junior Helpers at the coffee morning.



Bill's 90th Birthday at the Friday club.



Lesley Davies, Emma Stark, Cameron Forrester, Jim McIntosh and Joyce Faulkner.



Betty at the September coffee morning.



Ferry Blend entertain the Supper Club on their 1st Birthday.



Friday Day Care



Jodie leaves her student placement.



It's a cracker.



Supper Club outing to the Carvery.



Ray addresses the haggis.

Board of Directors

Queensferry Churches' Care in the Community is a Registered Scottish Charity and a Company limited by guarantee and accordingly has a Board of Directors.

During the year the Directors were:-

David Pomfret (Chairman)	David Batty (Finance Director)	
John Brodie	Denise Havard	Christine Tait
Eileen Case	Catherine Lambe	Steve Thomason
Esther Conner	Wilson Marshall	Peter Woollven (Retired 20/6/2013)
	Pat McGinley (Retired 20/6/2013)	

Company Secretary : Eric Proven (to 22/1/14) Sarah Nimmo (from 22/1/14)

The Board operates three specialist committees as under:-

Finance - David Batty, Wilson Marshall, Peter Woollven

PR & Fundraising - David Pomfret, Esther Conner, Christine Tait and co-opted members Jan Wemyss and Sandra Youngs.

Service Development - Eileen Case, Christine Tait, Steve Thomason.

Local Councillors are invited to attend Board meetings.

Our Team

Management Team

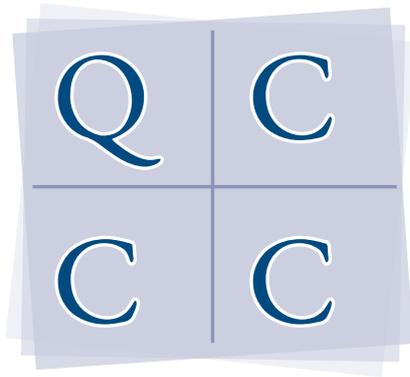
Managers (Job Share).....	Liz McIntosh & Sharon Hampson-Bahia
Day Care Co-ordinators (Job Share)	Gillian Smith & Aileen Morton
Carer Support Worker	Gillian Smith
Volunteer Co-ordinator	Lorna Russell
Almond Supper Club Co-ordinator.....	Teresa Sumerfield
Administrator.....	Ross King

Staff

Carole Shaw	Anita Roberts	Sue Hodges
Susan Norton	Margaret O'Donnell	Kirsty Crawford
Gina King	Pat Macnamara	Jennifer Craig

Volunteers

Jack Armstrong	Willie Hardie	Ruth MacDonald	Catriona Reading	Suzanne Stewart
Margaret Bargh	Denise Havard	Sandra Mackay	Richard Reynolds	Nicola Stone
Emma Bedet	Sue Hodges	Jane MacPherson	Anne Reilly	Bob Sutherland
Anne Blackley	Ros Hopkins	Nessie McCabe	John Roberts	Christine Tait
Sheila Boyes	Pat Jollie	Helen McCartney	Jenny Riddell	Steve Thomason
Carole Davidson	Pat Jones	Aiden McHardie	Campbell Ridge	June Telford
Marjory Dewar	Vic Joyce	Mary McFadden	Clare Riley	Stephanie Walker
Shannelle Drysdale	Bill Kemp	Lynn McIntosh	Kerrie Rooney	Ray Walker
Doreen Gray	Caty Kerr	Joan Milne	Caroline Rose	Lisa Watt
Tertia Griffiths	Gail King	Alison Mirtle	Jimmy Ryan	Susan Weerts
Audrey Greenfield	Bridgette Kleinman	Jean Moffat	Laura Sandilands	Jan Wemyss
Raymond Goodall	Mary Marshall	Margaret O'Donnell	Jean Sibbald	Margaret Whiteford
Karen Hamilton	Maureen Martin	David Pomfret	Diane Spence	Liz Wright
	Mo May		Marion Stewart	



Queensferry Churches' Care in the Community

Supporting People in Queensferry, Dalmeny,
Kirkliston, Ratho, Ratho Station & Newbridge.

SCOTMID
co-operative

We would like to thank Scotmid for their ongoing support in designing and printing our Annual Report.